

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 05/30/2025



surveys

Custom Survey

1 survey(s) 30868 response(s)
226 school(s) included

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	8,063	27%
Female	21,080	70%
Other	0	0%
Prefer not to answer	8	3%

30118 respondents

2. Race

Asian	13	4%
Black or African American	8,250	29%
Native Hawaiian or Other Pacific Islander	3	2%

White 11,999 42%

Multiracial 3,916 14%

Other 628 9%

28484 respondents

3. Ethnicity

Hispanic 10,419 38%

Non-Hispanic or Latino 14,791 54%

Prefer not to answer 436 9%

27646 respondents

4. Grade

Grade PK 6 3%

Grade K 73 6%

Grade 1 73 6%

Grade 2 318 8%

Grade 3 880 9%

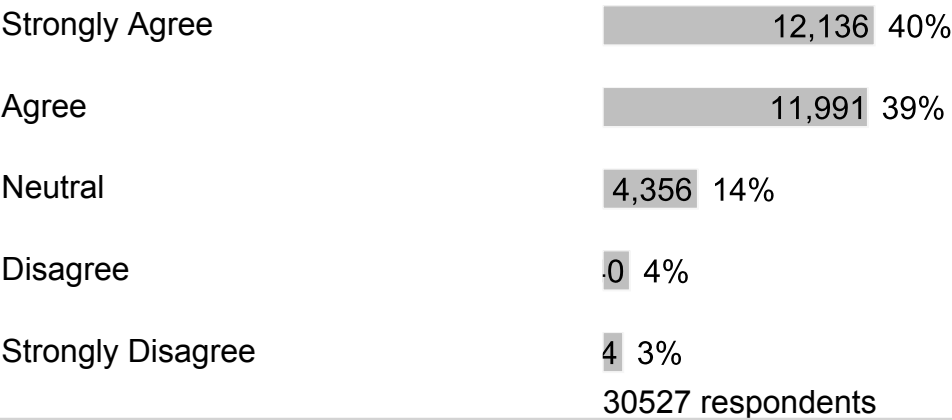
Grade 4 805 9%

Grade 5	1,785	9%
Grade 6	136	7%
Grade 7	200	7%
Grade 8	132	7%
Grade 9	188	7%
Grade 10	154	7%
Grade 11	230	7%
Grade 12	136	6%

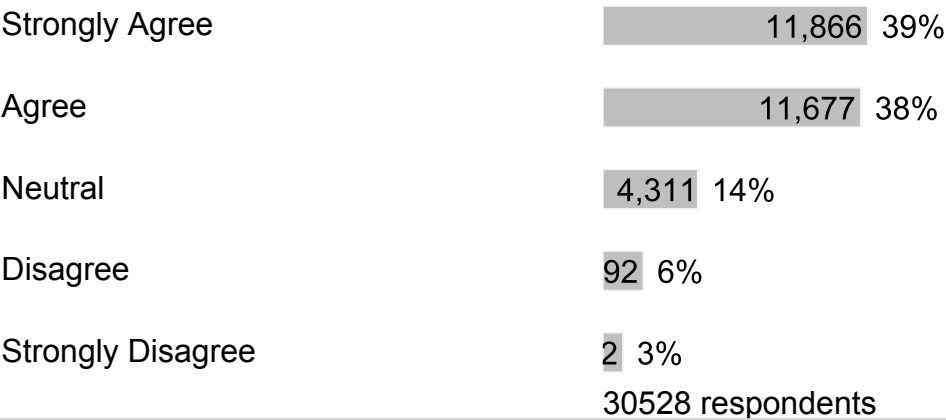
30566 respondents

B. Safety

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 27 6%

Strongly Disagree 29 6%

30410 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 3,380 11%

Agree 4,242 14%

Neutral 5,750 19%

Disagree 6,910 23%

Strongly Disagree 9,658 32%

29940 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 1,110 10%

Agree 3,243 11%

Neutral 4,006 13%

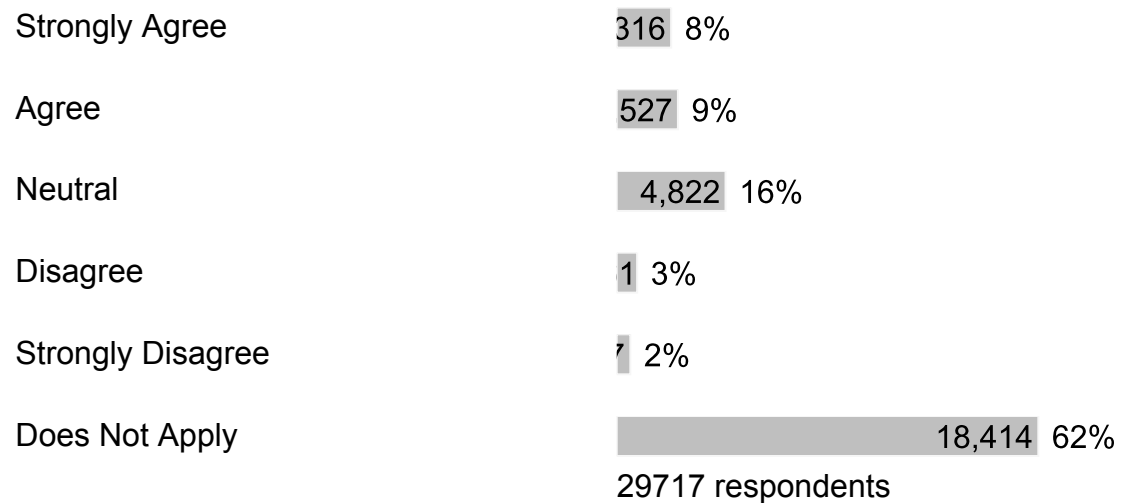
Disagree 5 3%

Strongly Disagree 1 1%

Does Not Apply 18,093 61%

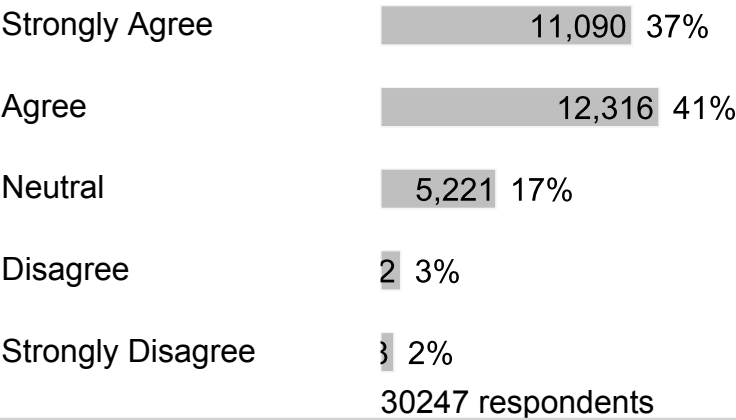
29768 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

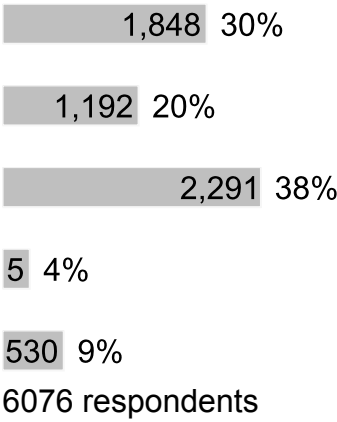


C. Equity

1. Our school provides an equitable and inclusive environment for students.

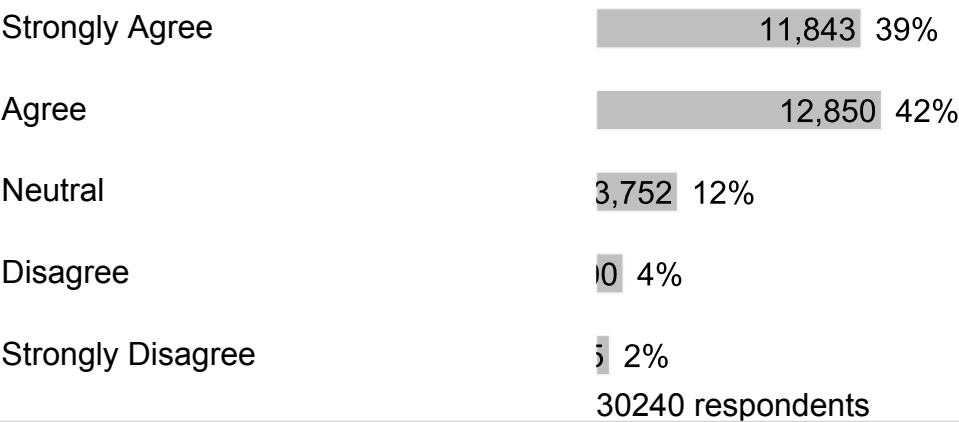


2. Intentionally Left Blank

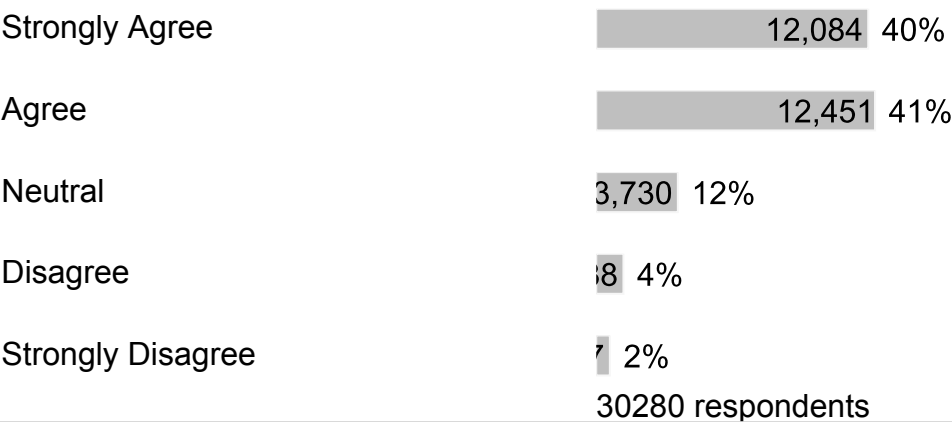


D. School Support

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



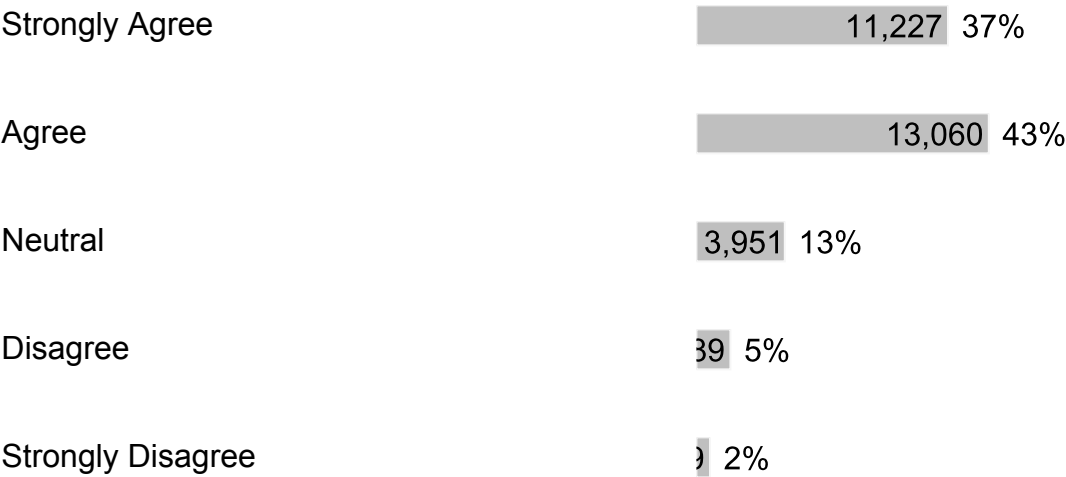
3. At school, my child has up-to-date computers and other technology to learn.



Neutral	4,350	14%
Disagree	7	3%
Strongly Disagree	5	2%
30248 respondents		

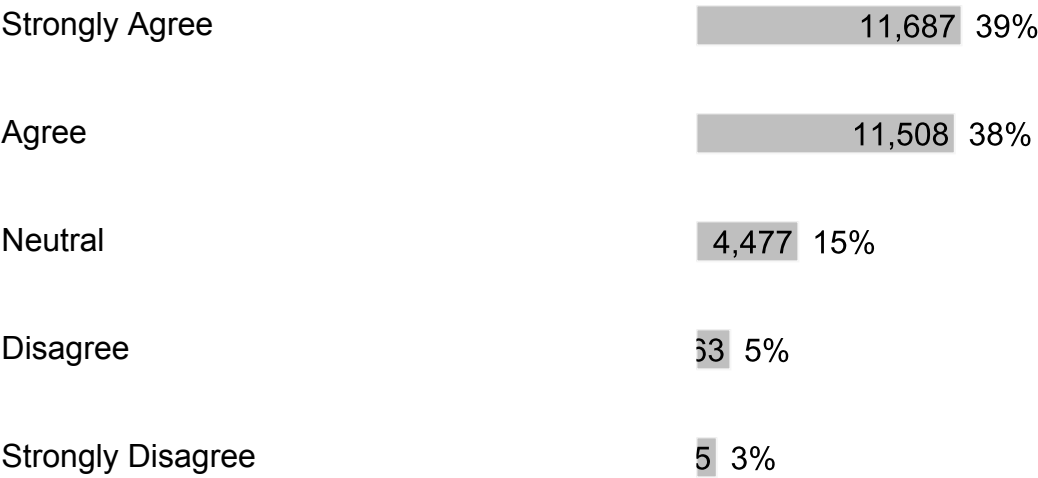
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



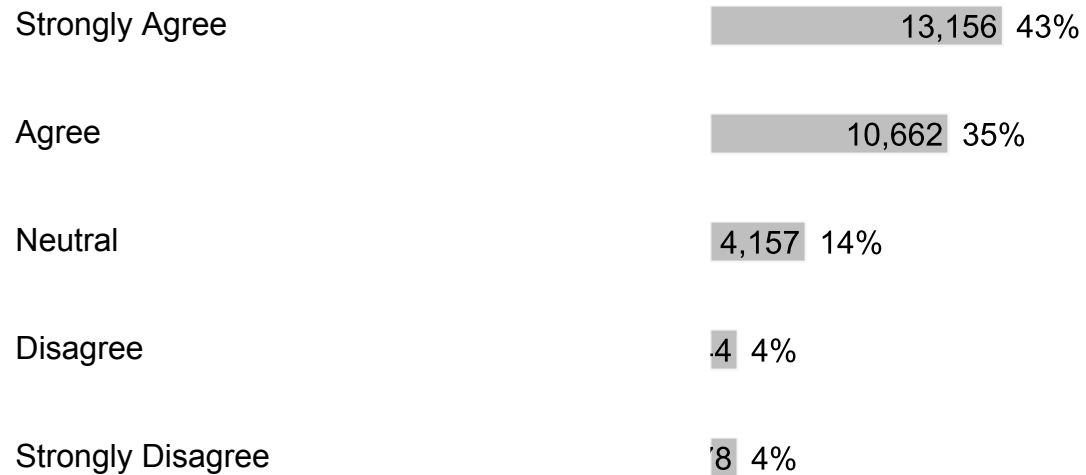
30276 respondents

2. My child likes going to school.



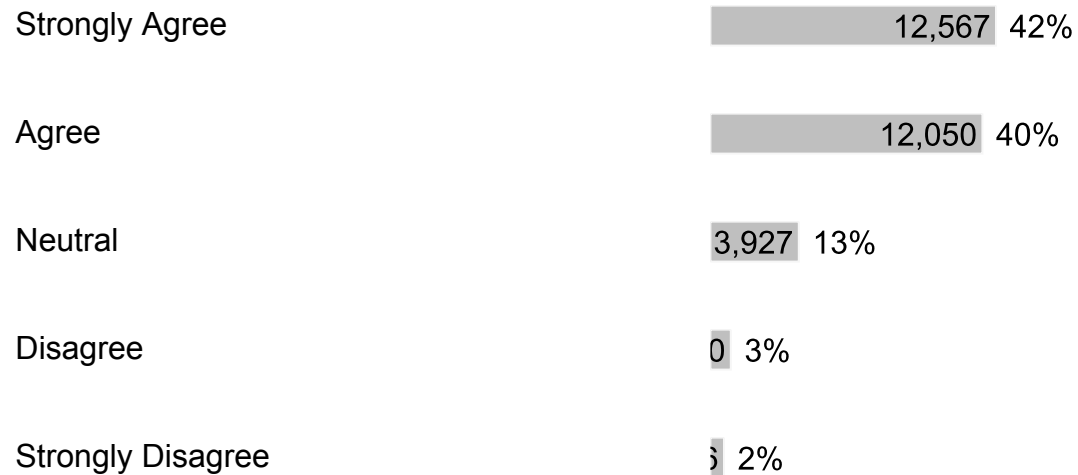
30300 respondents

3. I would recommend my child's school to my friends and/or family.



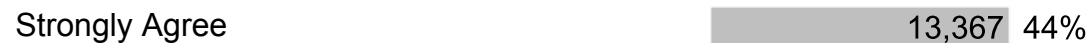
30297 respondents

4. Our school treats students with value, respect and compassion.



30240 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Agree 11,342 37%

Neutral 3,747 12%

Disagree 12 4%

Strongly Disagree 9 2%

30277 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 14,387 48%

Agree 11,423 38%

Neutral 3,179 11%

Disagree 7 2%

Strongly Disagree 5 2%

30261 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 14,033 46%

Agree 11,605 38%

Neutral	3,384	11%
Disagree	7	2%
Strongly Disagree	0	2%

30239 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling	18,326	68%
College and/or Career Planning	7,905	29%
Family Counseling	6,469	24%
Athletics	13,239	49%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	8,829	33%
Performing Arts	10,712	40%
Mentoring	7,840	29%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	13,001	48%
Peer Counseling/Peer Mediation	6,742	25%

ROTC	5,250	19%
Before and/or After School Child Care	13,909	51%
Tutoring (e.g., push-in, pull-out, etc.)	13,703	51%
Extended Learning Opportunities (ELO)	8,093	30%
Other	3,037	11%

27070 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling	3,209	15%
College and/or Career Planning	2,523	12%
Family Counseling	22	5%
Athletics	4,612	22%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	2,964	14%
Performing Arts	3,624	17%

Mentoring	1,109	10%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)	5,780	27%
Peer Counseling/Peer Mediation	73	6%
ROTC	15	4%
Before and/or After School Child Care	4,532	21%
Tutoring (e.g., push-in, pull-out, etc.)	5,084	24%
Extended Learning Opportunities (ELO)	3,311	16%
Other	3,460	16%

21284 respondents

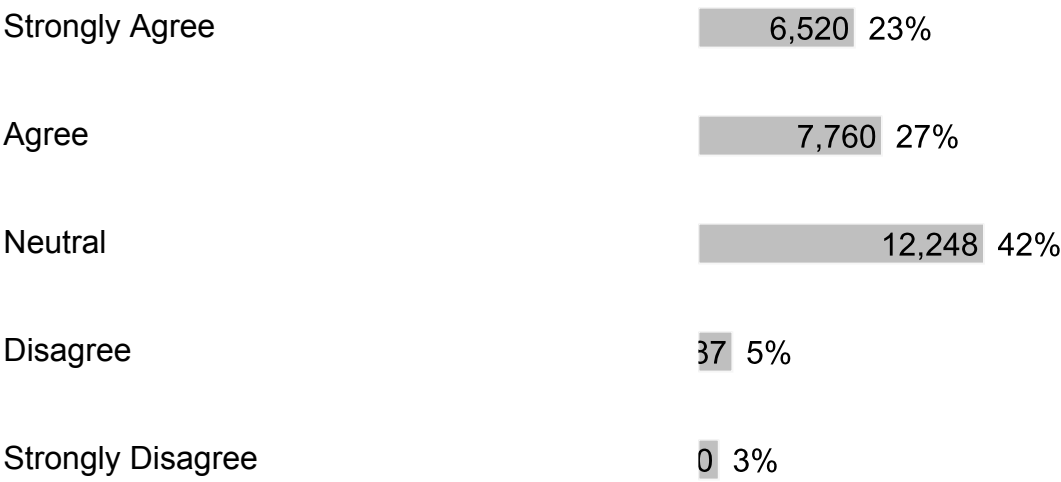
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling	4,069	20%
College and/or Career Planning	3,723	18%
Family Counseling	957	10%

Athletics	7,212	36%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	3,575	18%
Performing Arts	5,473	27%
Mentoring	3,402	17%
Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.)	5,261	26%
Peer Counseling/Peer Mediation	,030	10%
ROTC	48	6%
Before and/or After School Child Care	3,360	17%
Tutoring (e.g., push-in, pull-out, etc.)	5,060	25%
Extended Learning Opportunities (ELO)	3,566	18%
Other	3,269	16%

20285 respondents

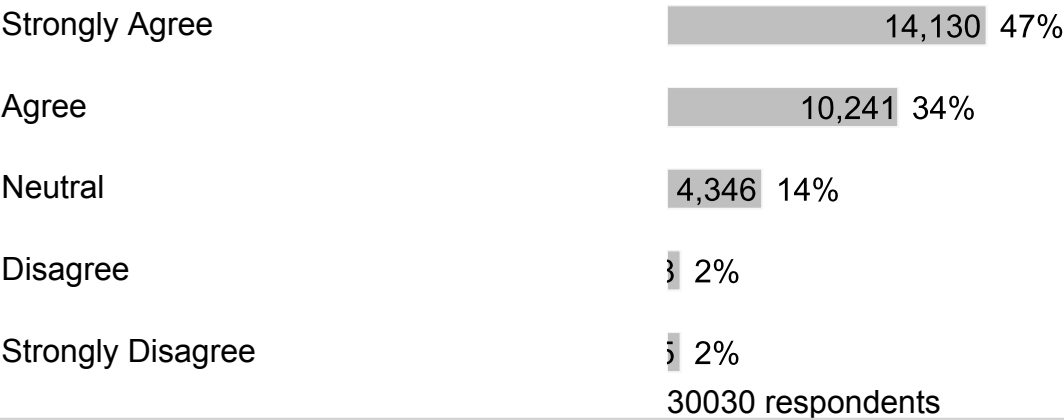
11. Our school has a family resource center and/or a staff member assigned to work with families.



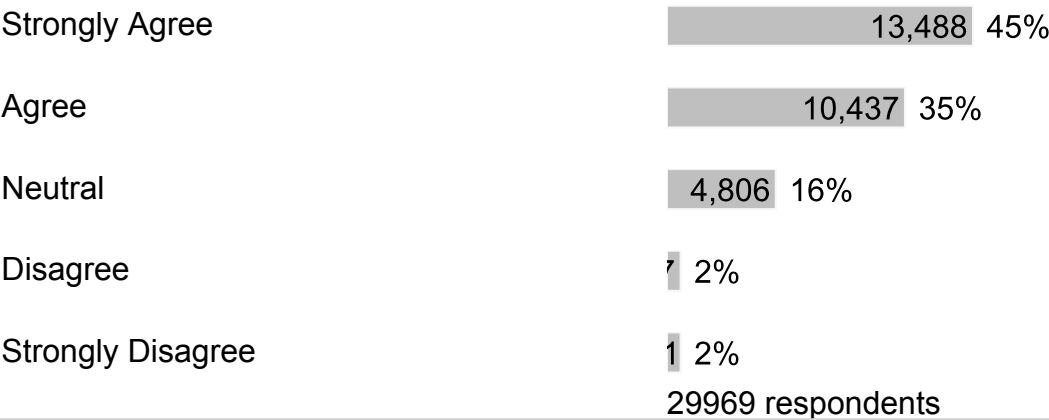
28935 respondents

F. Accountability

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 6 3%

Strongly Disagree 5 2%

29948 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 11,837 40%

Agree 11,536 39%

Neutral 5,102 17%

Disagree 2 3%

Strongly Disagree 1 2%

29938 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 11,850 40%

Agree 11,697 39%

Neutral 4,269 14%

Disagree 5 4%

Strongly Disagree 9 3%

29990 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 11,556 39%

Agree 12,081 40%

Neutral	4,578	15%
Disagree	1	3%
Strongly Disagree	5	2%
29901 respondents		

7. Our school has high expectations for students.

Strongly Agree	12,497	42%
Agree	11,772	39%
Neutral	4,247	14%
Disagree	4	3%
Strongly Disagree	1	2%
29931 respondents		

8. My child's teachers provide curriculum that meets the learning needs of my child.

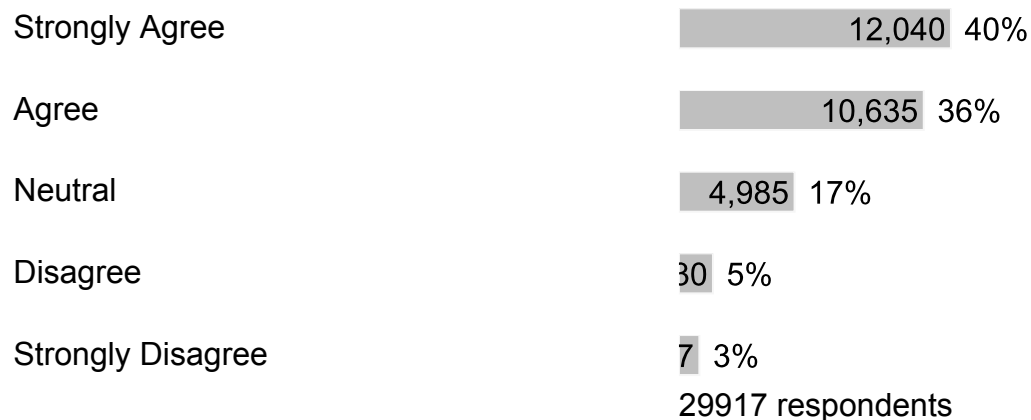
Strongly Agree	12,215	41%
Agree	11,796	39%
Neutral	4,129	14%
Disagree	13	4%
Strongly Disagree	2	2%
29945 respondents		

9. My child's teachers give work that challenges my child.

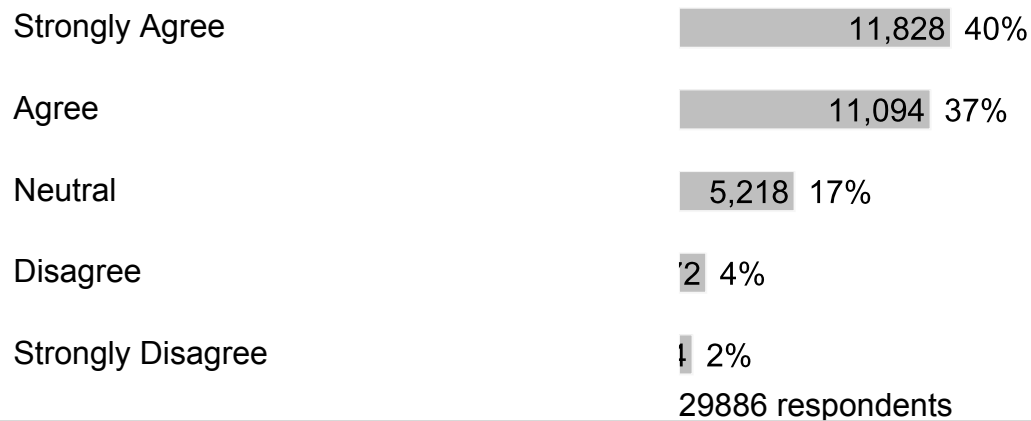
Strongly Agree	12,128	41%
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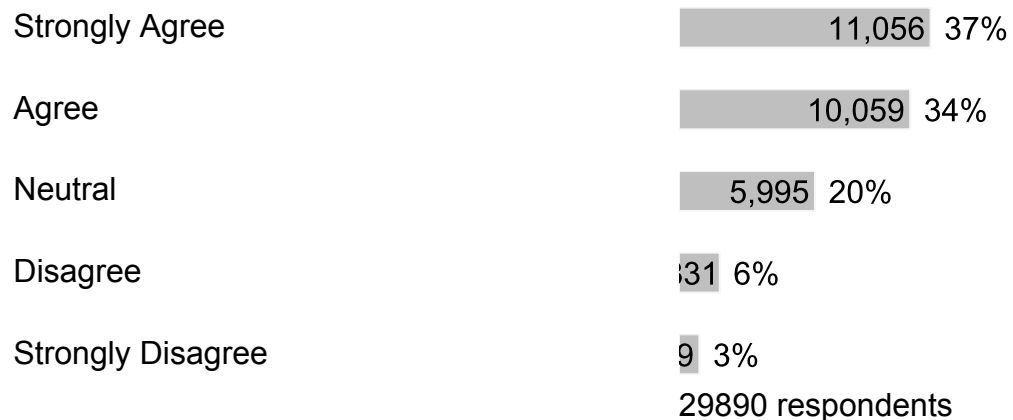
10. My child's teachers work as a team to help my child learn.



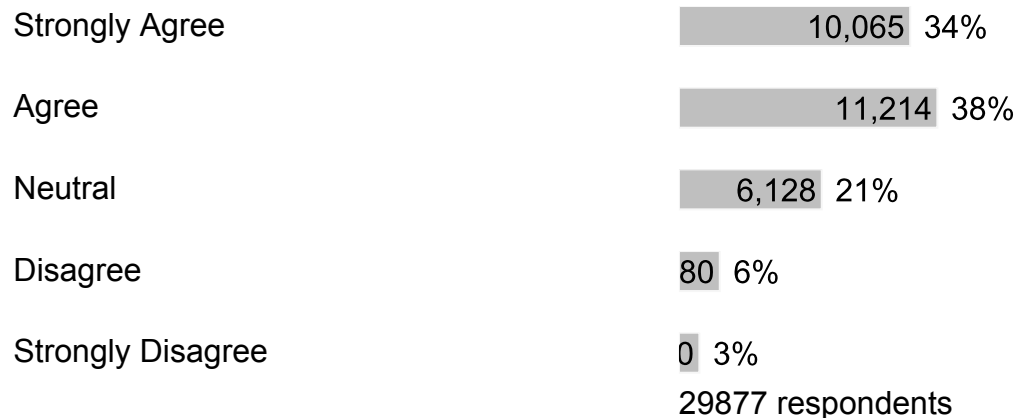
11. My child's teachers use a variety of teaching strategies.



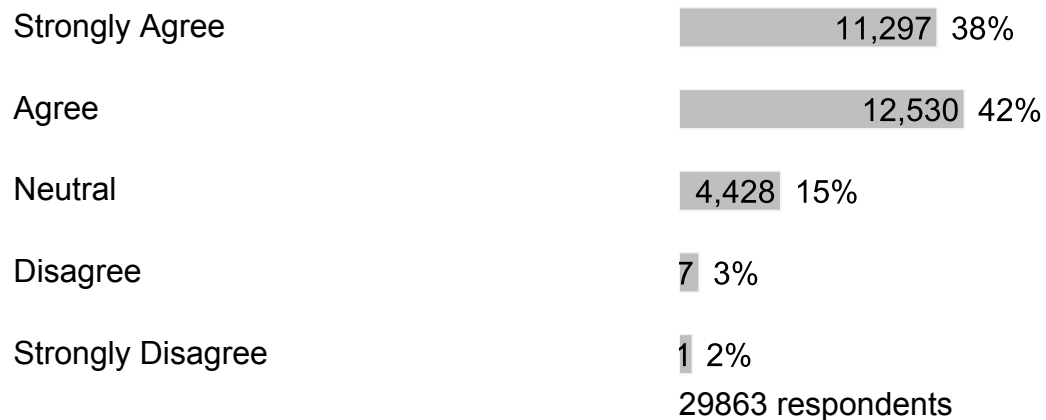
12. My child's teachers adjust the instruction to meet my child's learning needs.



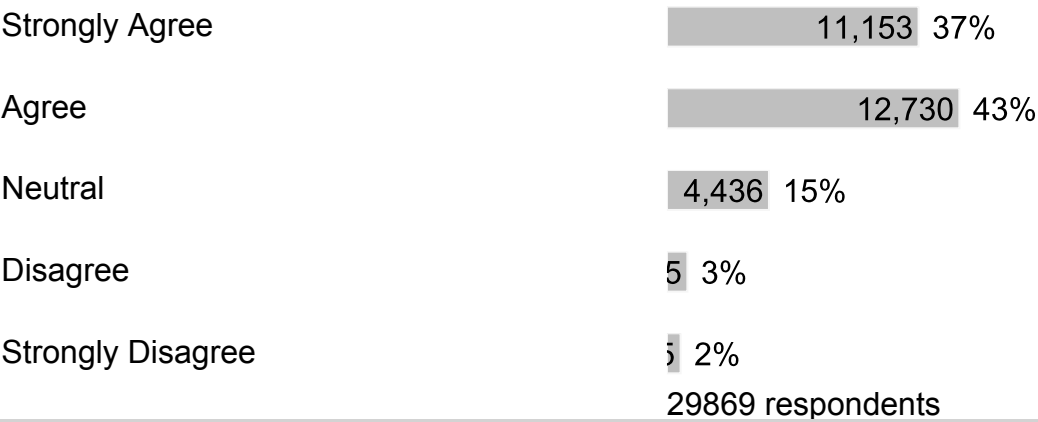
13. My child sees a relationship between what is being taught and everyday life.



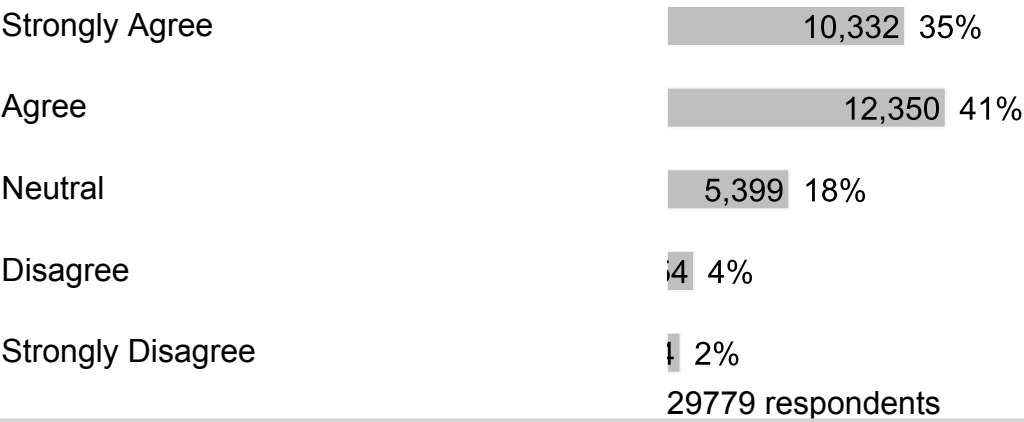
14. Clear learning expectations are set for my child.



15. My child’s understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 71 5%
29846 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 11,643 39%
Agree 10,908 37%
Neutral 4,719 16%
Disagree 73 5%
Strongly Disagree 12 4%
29805 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 10,579 36%
Agree 8,998 30%
Neutral 5,252 18%
Disagree 1,834 10%
Strongly Disagree 37 7%
29800 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 11,361 38%
Agree 11,805 40%
Neutral 4,784 16%

Disagree	13	4%
Strongly Disagree	9	3%
29842 respondents		

21. Families are encouraged to volunteer.

Strongly Agree	11,487	39%
Agree	10,743	36%
Neutral	5,518	19%
Disagree	10	4%
Strongly Disagree	2	3%
29810 respondents		

22. Families are given the opportunity to participate on school committees.

Strongly Agree	11,416	38%
Agree	11,479	39%
Neutral	5,443	18%
Disagree	8	3%
Strongly Disagree	2	2%
29748 respondents		

23. I am well-informed of the school's goals and activities.

Strongly Agree	10,959	37%
Agree	11,503	39%

Neutral	5,159	17%
Disagree	74	5%
Strongly Disagree	7	3%
29802 respondents		

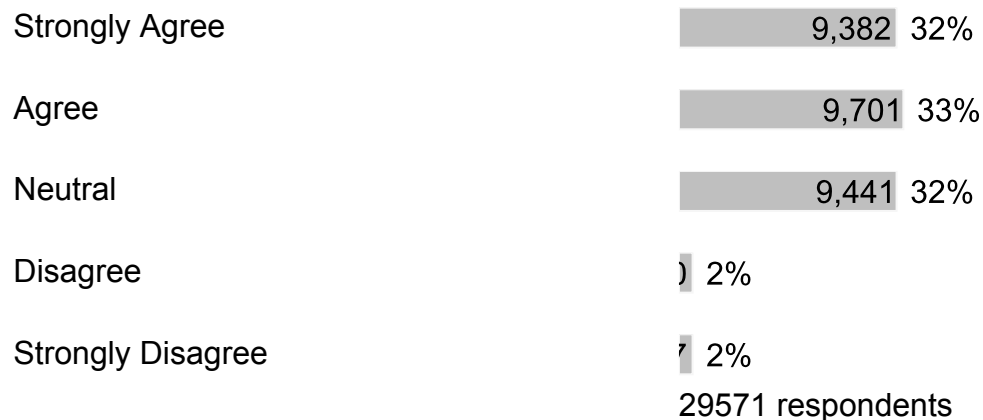
24. Our school reports the achievement of school goals.

Strongly Agree	10,853	36%
Agree	11,492	39%
Neutral	5,550	19%
Disagree	14	4%
Strongly Disagree	3	2%
29752 respondents		

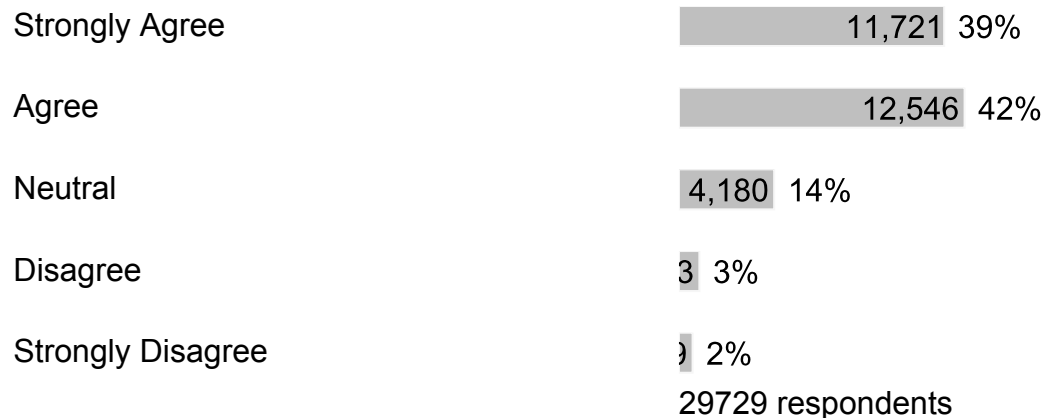
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	11,524	39%
Agree	11,326	38%
Neutral	5,751	19%
Disagree	1	2%
Strongly Disagree	5	2%
29670 respondents		

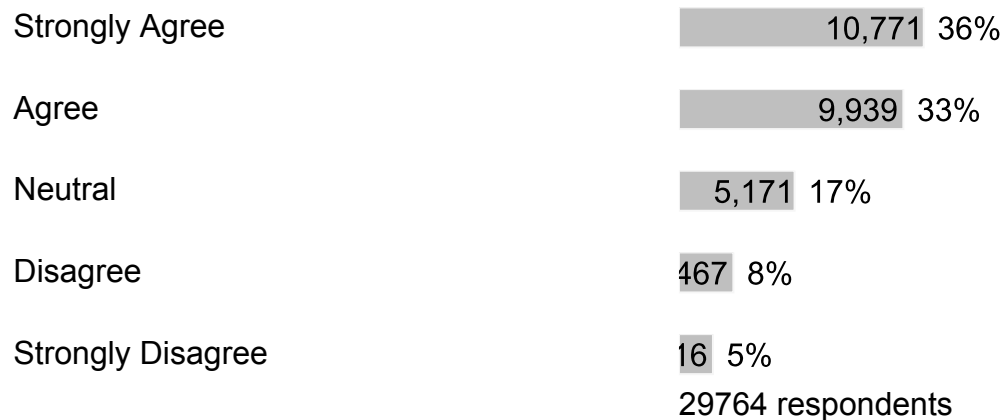
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



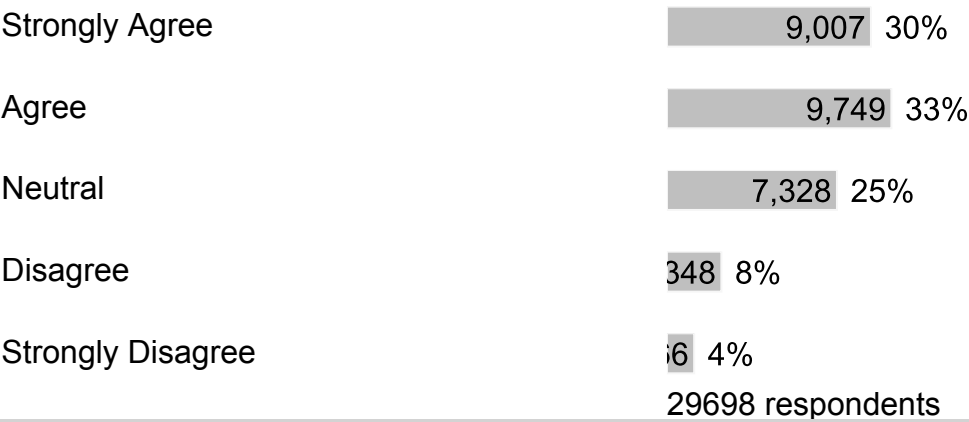
27. Our school communicates information in ways that are easy for families to understand.



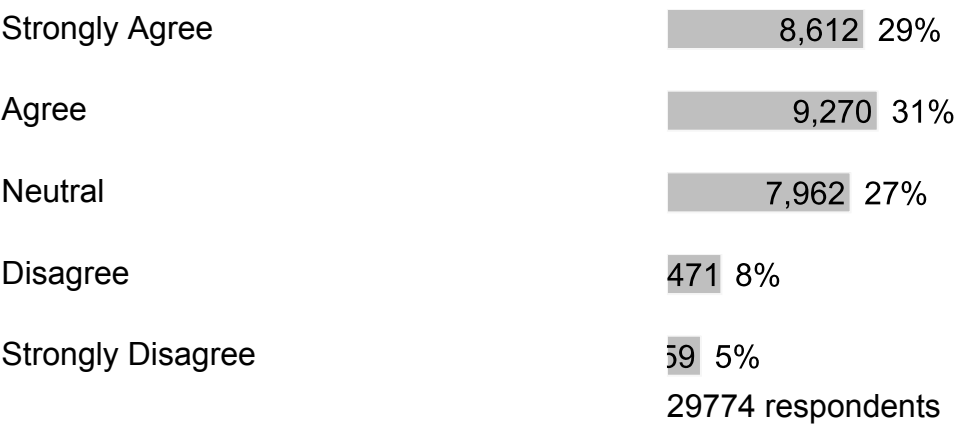
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 30868 response(s)

226 school(s) included

Appendix

Schools

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
The Quest Center
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Lanier-James Education Center
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School

Stoneman Douglas High School
Palmview Elementary School
Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Sheridan Technical High School

Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
Silver Lakes Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School

Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Nova Blanche Forman Elementary School
Broward Estates Elementary School
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center

Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School

Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School
North Fork Elementary School
Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center